



2022 Catalyst Awards FAQ's

Is this a hybrid event? If so, who should attend in-person vs virtual?

Yes! The 2022 Catalyst Awards Conference will be a hybrid event with three exciting options to participate. In person attendees will be able to join us in New York City, virtual attendees will be able to join us concurrently throughout the day beginning with content specifically for the EMEA region. The 2022 Catalyst Awards Gala Dinner will be in person in New York City at the Hilton Midtown, tickets sold separately.

How do I register for the event?

Review this [step-step guide on how to register](#) for the event.

How to I access the event?

To access the event after you register, **use the virtual event URL in the confirmation email from community@catalyst.org**. If you are logged into the platform from when you registered your ticket, you should be brought directly into the event. If you land on the event page, log in in the top right corner and use your email and the password you created when you registered. **Note:** If someone registered on your behalf, you would need the password they created to log in or [reset your password](#). Reminder this is separate from your catalyst.org account.

I purchased tickets on behalf of several people. How will they be able to access the event virtually?

We encourage every attendee to register *individually*. Before registering, participants will be asked to create an account. This will be your events account/password and will be needed to access the event on the day of virtually. If multiple participants are registered within the same account, please encourage your attendees to [create an account](#) with the email address you registered them with.

Will sessions be recorded? If so, when will they be available?

Resources and session recordings will be available to **all attendees** from **March 24 – April 21, 2022**. Please note the recordings are exclusive to attendees and code will be provided throughout the event as well as in the Thank You email.

When will the event go live virtually? When can I join a session?

The event will go live 1 hour before the event start time March 17th at 3:30am EDT /9:30am CET. Join sessions up to 15 minutes before the session start time using the red join button.

What is the time zone of the event agenda listed below? Why does the event begin early?

This is a global event. The agenda below is in Eastern Standard Time but, once logged into the event platform on March 17th, the agenda will be shown in your time zone. To make is accessible to our global partners, morning sessions are available specifically for EMEA region beginning at 4:30am EDT/ 10:30am CET.

I have an in-person ticket, but I can't make it anymore. Can I transfer to a virtual ticket instead?

Please contact community@catalyst.org to inquire.

Need help?

Submit a [help request to Bevy](#) for assistance or contact Catalyst at community@catalyst.org.