**POST-COVID**

**5 Strategies For a Better Workplace**

- **LEAD INCLUSIVELY THROUGH CRISIS**
  - WIDESPREAD UNCERTAINTY AND FEAR
  - Focus on inclusive change management.
  - Build resilient teams.
  - Continue ongoing learning.

- **TACKLE INEQUITIES**
  - ENTRENCHED AND MAGNIFIED SOCIAL DIVISIONS
  - Face biases and stereotypes head-on.
  - Reskill your workforce for the future.
  - Build effective gender partnerships.

- **CONNECT WITH EMPATHY**
  - RICH FABRIC OF HUMAN EXPERIENCE
  - Imagine how your colleague is feeling, not how you would feel.
  - Be curious about their experiences.
  - Train your employees in the skill of empathy.

- **TRUST YOUR TEAM**
  - BUSINESS IMPERATIVE FOR BUILDING AN INCLUSIVE WORKPLACE
  - Enable employees to be decision-makers.
  - Be transparent about when decisions are made, how they are made, and who is involved.
  - Remember that trust is an action, not just a feeling.

- **WORK REMOTELY AND FLEXIBLY**
  - URGENT NEED FOR BUSINESS CONTINUITY
  - Role-model inclusive communication, collaboration norms, and flexible working.
  - Call out biased behaviors.
  - Reach out to members of underrepresented groups.